

# Workshops Help Senior Citizens Learn About Transit Issues, Scams

State Rep. Sara Feigenholtz (D-Chicago) hosted two workshops for senior citizens in Lakeview.

The Regional Transportation Authority and Chicago Transit Authority were on hand to explain the new free and reduced fare programs for senior citizens. Participants also gave the representatives their own feedback on how to improve service and accessibility for older residents, including increasing the number of fare card vending machines and clearly posting where seniors can purchase reduced fare cards.

"It is clear that the implementation of the new programs was not as smooth as it could have been," said Feigenholtz. "We are

exploring future improvements as we continue to educate seniors about the program. Seniors made it clear that there is a lot of support to shift to a Smart Card that

could have benefits for safety, time and convenience. These are the kinds of things that decision makers need to know in order to make these programs as senior-friendly as possible."

Attorney General Lisa Madigan's office presented on the latest scams and identity theft schemes that target older residents and advised attendees that if something looks too good to be true, it probably is. Many said that they had either been a victim of fraud or had been solicited by scam artists.

For more information, contact Feigenholtz's constituents services office at (773) 296-4141 or [sara@staterepsara.com](mailto:sara@staterepsara.com).